

Project Name: Solutions
Project #: ABCDE
Location: Boston
Date: 8/31/06
Time: 5:30pm

Everything's confidential. Not going to ask for your name, will introduce myself. Name is Tina. Work at Smith & Co. - marketing research and consulting company. Based in Philadelphia. I want to confirm some info; in practice for 20 years, correct? Introduce yourselves - name, job responsibilities and company. Are you in school, major, or if work at home mom. Family composition - who's living at home, even if roommates. Reason for that is we are talking about an e-mail solution so if one or more computers in home, who competes for the computer and competing for the e-mail. Jeffrey?

Jeffrey; own computer company and work part time.

Kind of a computer company?

Everything from installation to architecture. Help people with installation, and with training, networking, wired and wireless networking.

Employee?

One person.

Office or work from home?

Virtual office.

Who lives at home?

My parents.

Trisha?

Trisha; work for Bank of America.

What do you do for BOA?

Implementation consultant.

What does that mean?

I set up new business products for corp. customers like Wal-Mart, Staples.
Getting my Master's at Cambridge College in business. Family is my 5.5 year old daughter and my uncle.

Number of computers?

One desktop and laptop.

Jason; work at Admin International doing accounting. Four roommates; all have computers so 5 computers in house. No one competing for that. Technology OK.

Your connection?

DSL.

Brent?

Brent; teach at the Cambridge Public School System. Have 4 or 5 computers with DS.

All for family?

All for me.

[Transcribed by JS]